

CERTIFICATE



ERAT TELEKOMÜNİKASYON SANAYİ VE TİCARET LİMİTED ŞİRKETİ

Kayseri Organize Sanayi Bölgesi 22. Cad. No:42 Melikgazi/Kayseri/Türkiye

Bağımsız olarak değerlendirilmiş ve aşağıda yazılı standardın gereksinimlerine uyumlu olduğu belirlenmiştir.

ISO 10002:2018 MÜŞTERİ MEMNUNİYETİ YÖNETİM SİSTEMİ

Bu sertifika aşağıdaki kapsam dahilinde verilmiştir.

Fiber Optik Sistemler, Fiber Optik Konektörlü Pigtail, Patch Cord Kablosu, Fiber Optik Aksesuar, Fiber Optik Ek Kutusu, Bakır Data Kablo Aksesuar Üretimi, Telekomünikasyon Sistemleri, Dijital Güvenlik Sistemlerine İlişkin Mühendislik, Danışmanlık, Eğitimin, Kurulumun, Test Hizmetlerinin Projelendirilmesi.

Sertifika No: **MS-24057**

Sertifika İlk Düzenleme Tarihi: **4 Ekim 2021**

Sertifika Düzenleme Tarihi: **4 Ekim 2021**

Sertifika Geçerlilik Tarihi: **3 Ekim 2022**



BELGELENDİRME MÜDÜRÜ

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*It is evaluated independently and determined that it complies with the requirements
of the standard written below:*

ISO 10002:2018

CUSTOMER SATISFACTION MANAGEMENT SYSTEM

This certificate is given within the scope of the below:

***Manufacturing of Fiber Optic Systems, Fiber Optic Connectors Pigtail, Patch
Cord Cables, Fiber Optic Accessories, Fiber Optic Splice Box, Copper-Data
Cable Accessories, Production Project of Telecommunication Systems, Digital
Security Systems Engineering, Consulting, Education, Installation, Test Services.***

Certificate Number: **MS-24057**

Certificate Initial Issue Date: **04 October 2021**

Certificate Issue Date: **04 October 2021**

Certificate Validity Date: **03 October 2022**



CERTIFICATION DIRECTOR

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