



The Next Digital Customer Engagement Platform



Cloud Native Digital Platform

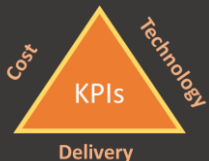


DNext: State-of-the-art Customer Engagement Platform (first in its class)

DNext Pillars:

- 1) Flexibility
- 2) Speed
- 3) Cost Efficiency

Move to Next Generation Digital Customer Engagement



What is DNext ?

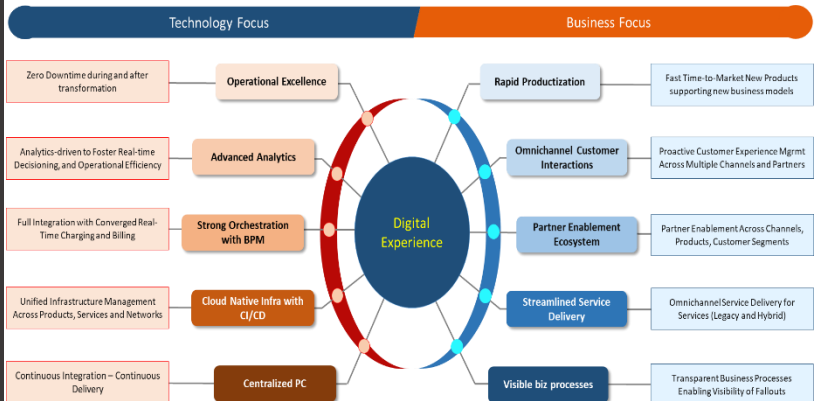
DNext is a Cloud Native Digital Platform enabling rapid productization and delivering digital customer experience.

DNext has below components;

Catalog Driven Order Management, Identity&Access Management, Partner Backoffice Management, Centralized Product Catalog, OmniChannel Layer, Rule Engine, UFE EShop, Contact Center, API Manager&ESB

Below components are in the roadmap ;

SalesForceAutomation, Case Management, Inventory Management, Revenue Management





| Benefits | Value |
|--|---|
| Based on open-source technologies | No Backend application licences required |
| Compliant with TMFroum standards | Minimized integration effort and availability of knowledge |
| Compliant with BPMN2.0 business process modeling | Standardised availability of expertise |
| State-of-the-art Catalog Driven Order Management | Easy operation |
| Single master centralized product catalog | Ability to run applications anywhere public/private cloud |
| System works on Openshift Cloud Platform | Device/Browser independent |
| All UI Layers are fully responsive | Rapid Development Approach with optimization of process from idea to production |
| CI/CD pipeline and design | Higher flexibility and use |
| Microservice based architecture | |

Deliver Digital Customer Experience



Fully Digital Journey

- ✓ Digital Product Catalog
- ✓ Digital Partner & Back Office Management
- ✓ Digital OmniChannel Layer
- ✓ Digital Catalog Driven Order Management
- ✓ Digital Customer Management
- ✓ Digital E-Shop (Market Place)
- ✓ Digital Roadmap

Scalable, Proven, Cost Efficient Open Source Backend System

Contact with experts

Please do not hesitate to contact us for any information you may deem necessary for your needs.

PiA



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Open Source

DNext is the next generation platform Using Open-Source technologies on top of **microservice architecture**. The platform consist of 9 loosely coupled layer.

